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## BIB DATA SHEET

CONFIRMATION NO. 4722

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.		
10/633,018	07/31/2003	709	2445	47524/P152CP1/10613139		
<b>RULE</b>						
<b>APPLICANTS</b> Kevin McPartlan, Saratoga, CA; Justin Broughton, Alameda, CA; <b>** CONTINUING DATA *****</b> This application is a CIP of 09/774,944 01/30/2001 PAT 7,254,641 and claims benefit of 60/404,076 08/16/2002 and claims benefit of 60/435,974 12/20/2002 <b>** FOREIGN APPLICATIONS *****</b> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** ** SMALL ENTITY **</b> 10/30/2003						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /PATRICE L WINDER/ Acknowledged Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	<b>STATE OR COUNTRY</b> CA	<b>SHEETS DRAWINGS</b> 23	<b>TOTAL CLAIMS</b> 37	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> FULBRIGHT & JAWORSKI L.L.P. 2200 ROSS AVENUE SUITE 2800 DALLAS, TX 75201-2784 UNITED STATES						
<b>TITLE</b> Escalated handling of non-realtime communications						
<b>FILING FEE RECEIVED</b> 1200	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:			<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		